

NOTICE ON THE PROCESSING OF PERSONAL DATA for users of the website of the payment institution Moneta L.L.C.

Payment institution Moneta L.L.C., street Illyria Building, Road Prishtina-Gracanica, Prishtina 10060, Kosovo, (hereinafter: payment institution) hereby informs our website visitors on: www.moneta.ks about the way personal data is collected and processed. We inform the visitors of this website of the payment institution Moneta (hereinafter: website) that your visit is anonymous and that Moneta L.L.C. does not collect data that would enable your identification (such as name and surname, e-mail address).

We inform website users who provide their personal data on the Complaints page or the complaints send by e-mail that your data is processed in accordance with the rules stated below text and provisions of the applicable laws of the Republic of Kosovo. Data collected through the form Objections (name, surname, telephone number, e-mail address, address, possibly your personal identity number), payment institution will use it exclusively for the purpose of responding to the User's complaint and/or questions. The data sent by the user via e-mail will be used exclusively for the purpose of providing the request answers or information to the user. By clicking the "Send" button, the user gives his consent to the processing personal data in the manner described.

Website of the payment institution www. moneta.ks does not sell, transfer or display personal data users and their e-mail addresses to third parties. More information on the method of personal data processing and user rights are shown in the document Notice on the collection of personal data for a one-time payment transactions, which you can find on our website. Payment institution processes personal data to the extent necessary to fulfill the purpose of processing, and the same is stored for as long as necessary to achieve the purpose, except in the case when the law obligates the payment institution to keep them. The payment institution protects the confidentiality of data by undertakes appropriate organizational, limiting, technical and personnel measures in order to ensure data security and to protect it from any accidental or illegal destruction, accidental loss, misuse, prohibited disclosure or access and any other form of illegal processing.

Cookies policy

Parts of our website use so-called cookies in accordance with Article 12, paragraph 1, point 1.4, of the Law on Personal Data Protection o6/L-o82. We believe that the interest for optimization of our website is justified in terms of the aforementioned provision. It's a cookie text file that is stored locally on your computer, tablet or mobile phone and which enables recognition of the user who has returned to the website, for monitoring and analysis purposes visiting the website for the purpose of optimizing the website of the payment institution, with your permission. Cookies do not contain any personal information about you and cannot be used for identification individual user. If you do not want to accept the cookie being stored on your computer, it is necessary to disable the cookies for this website in your internet browser. You can delete previously installed cookies manually from your internet browser.

Cookies do not harm your device, do not contain viruses, trojans or other malicious software. Cookies store information obtained in connection with the device you are using. However, that does not mean that we are aware of your identity. On the one hand, the use of cookies serves a purpose improving our service and visiting the website. For example, we use so-called cookies sessions to

recognize that you have already visited certain parts of our site or that you have already logged in to your user account. They are automatically deleted after you leave our internet page. In addition, we also use temporary cookies that are stored on your device for a certain period of time device. When you visit our website again, it is automatically recognized that you have already been on page and what settings you have set, so you won't have to repeat these actions.

If you have a user account and if you use or activate the option "stay logged in", information stored in cookies will be added to your user account.

On the other hand, we use cookies to statistically record the use of our internet page, with the aim of optimizing the offer and displaying information that is adapted to yours interests. These cookies allow us to automatically recognize you when you again visit our website. These cookies are automatically deleted after a certain time. Most browsers automatically accept cookies. However, you can adjust your browser so that no cookies are stored on your computer or that a message always appears before creates a new cookie. However, completely disabling cookies may mean that you cannot use all functions of our website.

Payment institution Moneta L.L.C.